

General Terms and Conditions

D Event Tourism Organization – Professional Congress Organizer (PCO)
İçerenköy Mah. Çayır Cad. No:5 Bay Plaza Kat:12, Ataşehir / İstanbul / Turkey
(hereinafter referred to as "D Event")
for events with exhibitions and/or presentations

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1. Registration / Contract

1.1 Registration

Registration for a booth or a presentation (symposium, workshop, course or other activity) takes place exclusively via the registration form provided by "D Event". The registration form must be completed carefully and signed in a binding manner.

1.2 Incorporation of the Contractual Terms

By signing the registration form, the customer acknowledges that these general terms and conditions and the special conditions of participation of "D Event" are binding. The customer ensures that the persons deployed by the customer at the event also comply with the contractual requirements of "D Event".

1.3 Confirmation of Participation / Invoice

The registration is accepted by "D Event" upon delivery of the written confirmation/invoice. This constitutes the conclusion of the contractual relationship exclusively between the customer and "D Event", which carries out the respective event on behalf of the organiser and based on the main lease contract with the lessor of the venue. Side agreements are legally binding only if they have been confirmed in writing by "D Event". Upon receipt of the written confirmation/invoice, the customer shall be admitted to the respective event. The admission applies exclusively to the relevant customer and only to the activities properly registered by the customer. Admission is not transferable. Special requests, additional requirements or changes not included in the registration documents require the prior written consent of "D Event". In the case of changes and/or supplements, the customer is obliged to notify "D Event" in advance, sufficiently prior to the execution of any possible work, and to obtain the necessary consent.

1.4 Content of the Contract

Subject to side agreements – which require the written confirmation of "D Event" in order to be effective – the following documents are material components of the contract: a) the registration form, b) the special conditions of participation of "D Event", c) these general terms and conditions. In the case of discrepancies, the regulations shall be applicable in the order stated above. By placing its order, the customer confirms that the above-mentioned contents of the contract were available at the time of conclusion of the contract and are known to the customer.

1.5 Restrictions

For objectively justified reasons, in particular if the available space is insufficient, "D Event" may exclude individual companies from participating and/or restrict the event to certain groups of companies, if this is required for achieving the purpose of the event. The same applies to exhibitions and/or presentations whose contents do not fit the subject matter of the overall event and/or differ from the contents approved in advance. "D Event" is entitled to have exhibits and/or presentations that have not been admitted removed and/or stored, completely or in part, at the expense and risk of the customer. The same applies to exhibits and/or presentations that were initially admitted but do not fit within the framework of the event, turn out to be unsuitable, or endanger, bother or disturb the event and/or the visitors. In such cases, the exhibiting or presenting company shall not be entitled to any claims for damages against "D Event".

2. Joint Exhibitors / Joint Booth

It is not permitted to share exhibition spaces or presentation facilities with other customers and/or exhibitors. All persons entrusted with booth or presentation facility attendance must be employed by the same customer.

3. Allocation and Design of Exhibition Spaces and Presentation Facilities

3.1 General Principle

"D Event" allocates exhibition spaces and presentation facilities taking into account the subject matter and structure of the respective event as well as the spaces and facilities available. Where possible, special requests will be taken into account; however, there is no entitlement to their fulfilment.

3.2 Change of Spaces and/or Facilities

"D Event" expressly reserves the right to change the position of exhibition spaces and/or presentation facilities even after admission has been granted, including at short notice, if required for achieving the purpose of the event.

3.3 Assignment to Third Parties / Surrender

Any transfer of the contractual rights and obligations set out in the written confirmation/invoice to third parties for use, subletting, relocation, division and/or exchange of exhibition spaces or presentation facilities by the customer, even in part, is not permitted.

3.4 Design – Exhibition

Booth structures may only be erected as specified in the registration form. For the minimum and maximum standard booth construction height, please refer to the special conditions of participation. Any shortfall or excess shall be permitted only after consultation and express written approval by "D Event". Booth structures must be constructed in a self-supporting manner as a matter of principle. Attachment to walls, columns or floors is prohibited.

3.5 Design – Presentation Facilities

The use of spaces and facilities is permitted only to the extent prescribed and/or agreed by the organiser with regard to the maximum number of seats and the form and scope of the overall design.

3.6 Design – General Provisions

Flooring may only be covered with materials that are 100% residue-free. Columns, pillars, wall projections, etc. within the exhibition spaces and/or presentation facilities are integral components of the allocated space/facility. The attachment of advertising materials, promotional posters and/or information signs, as well as painting, wallpapering or papering of building parts, ceilings, walls, columns, floors and/or other components/items of the venue is prohibited. Built-in components or changes to existing equipment and/or installations at the venue planned by the customer require the prior written approval of "D Event". Any costs incurred in this connection, as well as the costs of restoring the original state, shall be borne by the customer. All restoration work must be carried out exclusively by specialist companies and must be approved in advance by "D Event". Should the customer fail to immediately ensure restoration of the original state, "D Event" shall be entitled to substitute performance at the customer's expense. Fire detectors, fire extinguishing systems, hydrants, electrical distribution panels, control panels, telephone switchboards, emergency lighting, entrances and emergency exits must remain freely accessible at all times. The use of open fire or flame – such as spirit, heating oil, gas, etc. – for cooking, heating or operational purposes, the use of immersion heaters, and the connection of heating and cooking appliances without thermal circuit breakers (dry-run protection) is prohibited. The use of compressed gas cylinders requires approval. Any acts involving flammable materials require official approval from the competent authority. The use of lasers is permitted in principle only with the prior written consent of "D Event". The technical equipment of the venue may only be operated by staff authorised by the organiser.

4. Exhibits / Presentations

4.1 Removal and Exchange

During the event, admitted exhibits and/or presentations may be removed from their designated space only by separate agreement. Exchange is permitted only with the express approval of "D Event". Removal and/or exchange is allowed only up to one hour before the start of daily opening hours and from one hour after the end of daily closing hours.

4.2 Direct Sale

Direct sale is permitted only with the express written approval of "D Event". If such approval is granted, all exhibits and/or presentations must be clearly labelled with legible price tags. The customer is required, in particular, to comply with applicable trade law and health law requirements and to obtain the corresponding approvals.

4.3 Industrial Property Rights

Copyrights and other industrial property rights relating to exhibits and/or presentations must be secured by the customer.

5. Terms of Payment

5.1 Payment Obligation

The customer is obliged to pay to "D Event" the prices agreed pursuant to the admission. In addition, the customer shall bear the expenses for third-party services advanced by "D Event" on the customer's behalf pursuant to the contractual agreements. All prices stated are net prices exclusive of the applicable statutory VAT.

5.2 Due Date

Down-payments and balance payments pursuant to the admission are to be made to the account notified by "D Event" in the written confirmation/invoice by the dates indicated therein, in each case stating the invoice number and without any cash discount or agents' discount. Ancillary costs (electricity, water, etc.) are invoiced to the customer separately after the event and are payable immediately. In the event of late payment, "D Event" is entitled to charge interest at 8 percentage points above the base lending rate; where the customer is a consumer within the meaning of the law, a rate of 5 percentage points above the base lending rate applies. Should "D Event" prove a higher default loss, such higher amount may be claimed. Equally, the customer may demonstrate that no loss occurred at all or that the loss was lower than the amount claimed.

5.3 Assignment and Set-Off

The customer may not assign receivables from "D Event" to third parties. The customer may declare a set-off of receivables from "D Event" only against undisputed or legally established counterclaims.

5.4 Complaints

The customer is obliged to examine the written confirmation/invoice of "D Event" and/or any subsequent additions immediately. Complaints regarding the written confirmation/invoice and/or subsequent additions will only be taken into account if submitted to "D Event" in writing within 14 days of receipt of the written confirmation/invoice and/or the subsequent addition.

5.5 Lessor's Lien

In order to secure its receivables, "D Event" reserves the right to exercise the lessor's lien and to sell the pledged movables in the open market following written notification. "D Event" shall only be liable for damage to pledged chattels in cases of intention or gross negligence. The customer is obliged to provide information about the ownership status of exhibits and/or presentations at any time.

6. Liability, Insurance, Supervision by Watchmen

6.1 Liability of "D Event"

"D Event" shall only be liable for damage caused by intention or gross negligence. "D Event" shall not be liable for loss, theft or damage to exhibits, presentations or items brought personally in connection with the event or during transport, except in cases of gross negligence or willful misconduct as per the Turkish Code of Obligations. The total liability of D Event, for any reason whatsoever, shall be limited to the total amount paid by the customer under this contract. Further claims, such as loss of profit or compensation for consequential damage, are excluded. Even where general overnight supervision by watchmen and/or night-time closure of the venue is provided, this does not extend to supervision of individual exhibits and/or presentations. In the event of damage, a damage report must be filed with "D Event" immediately. Any claims for damages against "D Event" shall lapse if "D Event" rejects the payment of damages and the customer fails to bring an action within 3 months of receipt of the rejection. "D Event" accepts no liability whatsoever for damage resulting from power fluctuations or force majeure within the framework of the energy supply, or from supply interruptions ordered by municipal utilities and/or local energy suppliers. "D Event" is not obliged to monitor deadlines, lodge appeals, etc., on behalf of the customer.

6.2 Liability of the Customer

Exhibition spaces and/or presentation facilities must be handled with care by the customer during assembly and disassembly as well as throughout the event. The same obligation applies to items leased by "D Event". The customer is liable for any damage to persons and property caused by the customer itself, its employees, third parties instructed by the customer, vehicles and/or means of transport used by the customer, or visitors invited by the customer to the venue, as well as damage to built-in components/equipment and loading and

parking areas. Exhibition spaces and presentation facilities must be continuously staffed and adequately secured during assembly, the exhibition/presentation, and disassembly. The customer is obliged to take out sufficient insurance against personal injury, property damage and theft. The customer warrants that it holds the required rights of use for the names, logos, marks, photographs, etc., and that these are admissible without restriction under company, trademark and competition law and may be used by "D Event". The exhibitor shall be liable for claims for damages by third parties in connection with a breach of the above warranty, on whatever legal grounds, as well as all associated expenses (including legal defence costs) incurred by "D Event". The customer is obliged to indemnify "D Event" against any third-party claims for damages in connection with the operation of a booth.

7. Rescission of the Contract

7.1 Cancellation by the Customer

Rescission of the contract or proper termination by the customer is no longer possible after the written confirmation/invoice has been issued by "D Event". Should "D Event" nevertheless consent to an amicable termination of the contract by mutual agreement, the following amounts shall be payable to "D Event":

- 50% of the respective invoice amount upon withdrawal by the deadline of 2 March 2026, provided the exhibition space and/or presentation facilities can still be let otherwise; otherwise 100% of the invoice amount.

- 100% of the respective invoice amount upon cancellation after that date.

The calculation is made in each case exclusive of the applicable statutory VAT.

7.2 Termination by "D Event"

"D Event" shall be entitled to give notice of extraordinary termination if the customer fails to fulfil its material contractual obligations. Such a breach of contract exists in particular in the following cases: a) non-compliance with the payment deadlines set out in the written confirmation/invoice; b) failure to take possession of the exhibition spaces and/or presentation facilities on time and/or improper use thereof, or non-compliance with assembly instructions; c) violation of special provisions applicable at the venue; d) discontinuation of the company-related prerequisites for granting the admission, or discovery of reasons that would have justified a refusal of admission. This applies in particular where insolvency proceedings are opened or not opened regarding the customer's assets, or the customer becomes insolvent. The customer is obliged to notify "D Event" immediately upon the occurrence of such events. In the event of extraordinary termination at the customer's fault by "D Event", payments already made by the customer shall not be reimbursed.

8. Postponement or Cancellation of the Event or Individual Exhibitions / Presentations

In the event of force majeure or compelling reasons for which "D Event" is not responsible, the entire event or individual exhibitions or presentations may be postponed, cancelled, extended or have their duration changed. In the case of postponement or change of duration, the customer's registration shall remain binding; however, the customer may be released from the continued applicability of the registration if special reasons exist.

8.1 Cancellation of the Event / Trade Exhibition due to CoVID-19

If the event must be cancelled due to the current CoVID-19 situation, withdrawal is possible free of charge – unless "D Event" has already published the company's logo and support in the invitation/programme of the event/meeting. In the latter case, 1/3 of the sponsorship amount shall be due.

8.2 Face-to-Face Event Converted to Virtual Format

Even if the exhibitor is offered a virtual stand, withdrawal from the contract is possible on the basis of clause 8.1.

8.3 Hybrid Meeting Converted to Virtual Format

In the event of a hybrid meeting being converted to a virtual format, the exhibitor may not withdraw from the booking. The conversion to a virtual exhibition stand shall be carried out at "D Event"'s expense.

9. Picture and Sound Recordings

Picture and sound recordings of exhibits and/or presentations are permitted only with the approval of the respective customer and may only be made during opening hours, provided that visitor traffic is not impaired as a result.

10. Advertisement

The customer may advertise only within the exhibition spaces and/or presentation facilities allocated to the customer. Companies that do not exhibit or present at the event are not permitted to advertise at the venue. Advertising that does not fit within the framework of the event is not permitted. Written notices and company signs in neon or flickering letters may only be used with the written approval of "D Event". Optical, moving and acoustic advertising materials are permitted only where they do not cause a nuisance to visitors and/or other customers. The reproduction of celluloid films is prohibited.

11. Miscellaneous

11.1 Domestic Authority and Compliance with Police Provisions

The lessor of the venue shall have domestic authority in all areas. The lessor is entitled to inspect exhibits and presentations and to order safety measures for the proper conduct of events and compliance with statutory provisions. Upon receipt of the registration form, the customer submits to all regulations of the police and other official authorities as well as the technical safety provisions of the lessor of the venue.

11.2 Keeping of Animals

It is not permitted to bring animals to the venue.

11.3 Music Licensing Fees and Social Insurance for Artists

The customer is obliged to pay any music licensing fees (such as those payable to performing rights organisations) and/or social insurance contributions for artists that may arise in connection with artistic performances carried out by or on behalf of the customer. In this regard, the customer shall also indemnify "D Event" against any claims by third parties.

11.4 Opening Hours / Obligation to Keep the Premises Open

The exhibiting customer is obliged to keep the exhibition space staffed during opening hours, to keep the space clean and to clear it on time. The presenting customer is obliged to keep the presentation facilities staffed and clean during the agreed periods, including assembly and disassembly periods, and to clear them on time. Within one hour of the end of daily opening hours, both exhibiting and presenting customers and their companions must have vacated the venue and removed any vehicles from the premises.

11.5 Disassembly / Termination of Exhibition and Presentation Measures

After the event has ended, the exhibition booth must be dismantled by the customer within the agreed period and by the agreed final date. Presentations must be concluded within the agreed period and presentation facilities vacated within the agreed time. If the booth and/or presentation facilities are not dismantled by the agreed dates or within the specified periods, "D Event" shall be entitled to remove and store all items at the customer's expense. If the agreed time frame is exceeded in the case of presentations, "D Event" reserves the right to interrupt the ongoing presentation in order to use the presentation facilities for other purposes, or to charge additionally for the extra time used.

11.6 Data Protection

The personal data of customers are stored and processed by "D Event" in compliance with the **Turkish Personal Data Protection Law No. 6698 (KVKK)** and, where applicable, the General Data Protection Regulation (GDPR).

11.7 Applicable Law, Place of Performance, Place of Jurisdiction

Turkish law applies. The place of performance is the respective event venue. The place of jurisdiction is **Istanbul (Anadolu) Courts and Execution Offices**.

Version: March 2026